

EXECUTIVE SUMMARY

- Business process review report and recommendations to Deputy Minister
- Short project duration with a focused scope
- Confirmation of need and efficiencies for multiple solutions.
- Identification of new requirements that should be addressed.

Business Case

The assignment was to study the current use of multiple systems that are in use across government departments to track and manage the costs of fuel and repairs for the fleet of leased and owned vehicles.

The objective was to make recommendations as to whether the multiple solutions could and should be transformed to one common solution.

Business Solution

Two distinct fleet driver types emerged - those that wanted a single charge card for their vehicle, office and travel expenses and those who needed to track more details about their vehicle fuel and repair costs.

The recommended solution was to keep two types of charge card systems which would address the business needs of the fleet management branches and also would meet the needs of executives.

Because of a switch from leased to owned vehicles, there is new requirements for more fleet management data for the part of the fleet that has high mileage. This confirmation of new analysis and reporting requirements led to a recommendation that the existing Fuel Charge Card solution should be replaced / upgraded to meet the new requirements

ARC Business Solutions

ARC operates out of 4 regions in Canada - Edmonton, Calgary, Toronto and Regina - and services a broad base of private and public sector clients. Service delivery is focused in four main technology solution verticals: Systems Delivery, Enterprise Content Management, Mobile Solutions and Managed Services; with industry expertise in energy, financial services and public sector.